

M.F. TECHNICAL ENTERPRISES
47 BURRANDONG CRESCENT
BAULKHAM HILLS NSW 2153
PH: (02) 9620-4949 FAX: (02) 9620-4946
e-mail mftech@ozemail.com.au
Web: www.mftech.com.au

TAB – NON WARRANTY SERVICE REQUEST FORM AND TERMS

Dear TAB Manager,

Please fill in the appropriate details to ensure we provide you with the correct level of service for your TAB Customer Information PC system. **Fax Completed form to 02 9620 4946.** Basic fees are listed at the end of this document.

***IMPORTANT: All On-Site Service calls are to paid for upon completion of service. You will be provided with a TAX invoice at the same time. Payment arrangements need to be in place before we attend site, we will contact prior to visiting to confirm. All cupboards and monitor recesses must be unlocked and accessible, failure to provide access can result in a secondary call and secondary service charge.**

Venue Name: _____

Contact Name: _____

Phone Number: _____

Fax Number: _____

Address: _____

Email: _____

Payment Method:

Cash [] Cheque []

Credit Card [] VISA [] MASTERCARD [] (2% Surcharge)

Card Number:

Name on Card:

Expiry Date: **Three Digit Security Code:**

Cardholders Signature _____

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Fault Description: (Please provide useful information)

Basic Fees: (All prices ex-GST)

Service call Sydney Metro \$150.00
Non Sydney Metro add \$45.00 per hour travel
CPU (System unit) Changeover with warranty \$1000.00
Monitor \$300-500 for flatscreen (size/brand/mount dependant)
Keypads \$75.00
Laser Mouse \$45.00
Cables \$10.00 each

Best regards,

-Mark Ferguson